

Letter to your sample part

* Name / Company: _____

* Address: _____

* Customer No.: _____

* Contact person in your company: _____

* Telephone number: _____

* E-Mail: _____

Your delivery note: _____

* **Number of returned parts:** _____

Information and installation situation

(detailed presentation of the required spring and how is/was/will the installation situation be)

With regard to your products-return, we expressly point out the following:

In order to fully test the products you have returned, we need your consent for our quality department to open the parts for testing, thereby destroying them, and for the parts to be scrapped afterwards.

No, the sample part must not be opened for testing. The inspection should be purely visual.

Please, send the Sample part back (there are shipping costs for you).

The sample part can be scrapped after testing

Date: _____ Signature: _____